

1. How does the school deal with bullying?

The school has an anti-bullying policy and has a proactive approach to spreading awareness and kindness. If there are incidences that are reported or observed the school takes robust action and investigates immediately. The school does not tolerate any form of bullying.

2. Where can I find the school's behaviour policy?

On the school website and the school's Virtual Learning Environment, Firefly.

- **3. How do I contact teachers?** Firefly or school email.
- **4.** How do I track my child's behaviour? Firefly, communication with teachers/tutors and reports.

5. What if my child cannot attend a reflection?

A parent / carer must contact the Head of Key Stage and an alternative time will be arranged.

6. What if I do not agree with the sanction given to my child by the school? The school values all feedback, if there are disagreements with decisions made then parents / carers are encouraged to contact the relevant staff member.

7. What if my child does not want to come to school?

The school never condones absence from education. However, get in contact with the school and support will be offered through our Pastoral teams.

8. What if it is not my child's fault that they are late?

Parents / Carers are required to make the necessary arrangements to ensure that their children arrive to school on time, the school understands that there may be rare extenuating circumstances. These must be communicated. The bell will ring at 7.35 am for pupils to get to their registration. Pupils must be at their registration points (tutor in grammar and class teacher in prep) before the 7.40 am bell. If pupils arrive to after to their registration after the 7.40 am bell then they are late.

9. What footwear is acceptable to wear?

Pupils must wear formal black shoes. All other footwear is not allowed. Please refer to our uniform policy which can be accessed from <u>www.jpgs.org</u>

10. Are students allowed mobile phones or devices in school?

No mobile phones or electronic devices are allowed to be brought into school by students. Parents/ Carers can contact their child at school via reception if urgent or vice versa.